

THE LEISURE BOX | FACILITY HIRE

TERMS AND CONDITIONS

Any individual or group wishing to use the Soft Play Centre at the Leisure Box, must agree to these terms and conditions of booking, prior to their booking being confirmed.

In attending the Soft Play Centre your agreement to these terms and conditions is implied.

- 1) Children are always the responsibility of the parent/accompanying adult. Adults should remain in the Soft Play Centre at all times.
- 2) Parents/Carers are responsible for the good behaviour of their children. Disruptive behaviour will not be tolerated, and may result in your being asked to leave.
- 3) Adults may enter the play structure to assist their child(ren) but must not play on the equipment.
- 4) Shoes must be removed before entering the play structure, along with sharp items of jewellery and clothing.
- 5) Food is not allowed into the play structure.
- 6) Play sessions are free Monday – Friday 9am-3pm, during the published Lancashire County Council School Term times.
- 7) Last entry for a free play session is at 2pm.
- 8) If you have attended a free session you will be required to leave at 3pm.
- 9) Payment charges apply at all other times.
- 10) A play session is for a 2 hour duration. Additional charges may be incurred if a visit lasts for a longer duration, regardless of whether this falls within the free or paid attendance times.
- 11) Any additional requirements must be specified at the time of booking/upon arrival at the Leisure Box.
- 12) No liability for loss or damage to the parent/carer/child's valuables will be accepted by the Leisure Box.
- 13) The parent/carer/child must adhere to the Leisure Box Health and Safety and Safeguarding Policies. These policies are available on request.
- 14) Failure to follow staff guidance will result in the termination of the play session.
- 15) The hirer should make a member of staff aware of any accidents, injuries or illnesses that occur during the play session.
- 16) Please do not use the play structure if your child is or has been unwell in the last 48 hours.
- 17) Individuals and Groups who have previously been refused booking at any other facility operated by Burnley FC in the Community or any of its trading subsidiaries will not be eligible to make use of the facilities at the Leisure Box.
- 18) The Leisure Box reserve the right to terminate any visit with no notice where any of the conditions above have been breached.

CODE OF CONDUCT

The Leisure Box expects all Leisure Box staff and centre users are required to abide by this code of Conduct:

- Set a positive example to others, particularly young players and supporters
- Refrain from swearing
- Accept success and failure, victory and defeat, equally
- Treat everyone with due respect at all times, and have consideration for other users
- Accept decisions of instructors without protest
- Wear correct footwear
- Remove any litter
- Leave the facility responsibly and quietly

I / We have read and understand the conditions of the hire and agree to abide by these and the Code of Conduct.

I / We understand that should I / we fail to abide by the code of conduct that I / we may be asked to leave the Leisure Box. No refund for the session will be offered, and future bookings may be cancelled.

Please sign and return one copy to the address below and keep one copy for your records.

Signature of Hirer:..... Date:

Name: (please print):.....

Organisation:.....

Please return to:

The Leisure Box
Glen Way
Brierfield
BB9 5NH